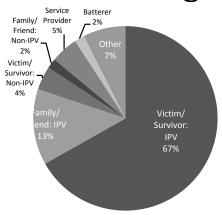


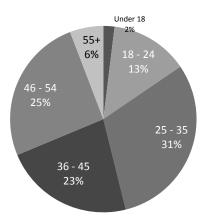
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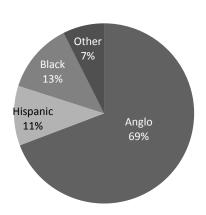
Based on Hotline Calls Documented in Calendar Year 2013

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Who is calling the Hotline from NE?







The category of "other" includes: Arab/ Middle Eastern/ Iranian, Asian (East/ Southeast/ South), Multiracial, and Native American/ Alaskan Native.

Caller Type

Victim Age

Caller Ethnicity

Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV

Victim/Survivor: Non-IPV— a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.

Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse

Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services

Batterer – a caller who identifies as abusive or who an Advocate believes to be a batterer

Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

Hotline Call Volume

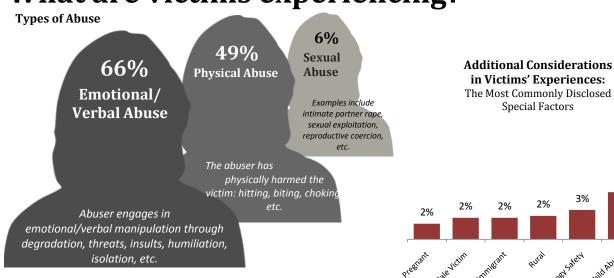
In 2013 the Hotline documented 483 calls from Nebraska. The state ranks thirty-ninth in terms of Hotline call volume.

From where are they calling?



Top 10 Nebraska Cities in Call Volume		
Rank	City	% of Total
1	Omaha	42%
2	Lincoln	15%
3	North Platte	3%
4	Grand Island	3%
5	Lexington	3%
6	Kearney	3%
7	Scottsbluff	1%
8	Fremont	1%
9	Hastings	1%
10	Beatrice	1%
	Total	73%

What are victims experiencing?



*This represents the experiences disclosed by callers who are victim/survivors of intimate partner violence.

> Of those who disclosed Legal Issues, this is what they were seeking: Protective Orders (29%), Custody/Visitation (32%), Divorce (21%), Immigration (2%), Interstate Custody

3%

2%

How are victims' needs being met?

Most Commonly Requested Services:

On top of services provided by the Hotline (seen to the right), the external services below are also frequently requested by callers. Hotline Advocates refer callers to external providers to meet these needs.

Legal Representation

This category indicates when a caller is seeking an on staff attorney who takes individual DV cases.

DV Advocacy

10%

This category includes non-residential services offered by a DV program, like: case management, advocacy, or crisis hotlines.

DV Support Groups

12%

This category encompasses group counseling provided by trained staff or therapists.

Legal Advocacy

12%

This category is marked when a caller is seeking protective/restraining order assistance, advocacy at court, or

Individual Counseling

14%

Callers are often seeking counseling for victims provided by a therapist.

DV Shelter 24%

Though Advocates may sometimes offer homeless shelters and other community resources to certain callers, this number only represents victims who are seeking domestic violence related residential services.

483 Hotline Calls Answered from NE **Hotline Services Crisis Intervention** Safety Planning **DV** Education Referrals **Referrals to Service Providers** 4.500 Local Providers across the Nation 275 **Connecting Victims** Offers to Direct Connect to External Resources Hotline Advocate Offers to Directly Connect a Caller to a Provider

124 **Referrals to Other Resources** Top 5 Resource Referrals in 2013: Womenslaw.org 211 - United Way Child Abuse Reporting Nebraska Domestic Violence Sexual Assault Coalition Legal Resource Center on Violence Against

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21%

17%

6%

5%